



Lakes Region Planning Commission Meeting

November 19, 2012

Beane Conference Center
35 Blueberry Lane, Laconia, NH
6:00 P.M.

Dear LRPC Commissioners, Selectboards, TAC, Planning Boards, Conservation Commissions, and Interested Parties:

On Monday, November 19, the Lakes Region Planning Commission (LRPC) is convening a meeting at the Beane Conference Center, 35 Blueberry Lane in Laconia. Starting at 6:00 pm, the main topic is a special presentation by senior NH Department of Transportation (NH DOT) officials about the **Balanced Scorecard program at DOT**. The Balanced Scorecard is an important procedure used by the NH DOT to gauge how well it is progressing toward its goal of **transportation excellence**, using 30 measures related to **communication, performance measurement, and strategic management**.

Rather than just presenting information, the November 19 LRPC meeting is an opportunity for the audience to **critique the DOT's performance** using real-time digital technology. NH DOT staff will provide an overview of the Balanced Scorecard, and how it is being used to shape the ways and means NH DOT conducts its mission and provides services. Following their presentation, the **audience will be given a hand-held device** to respond electronically to questions raised by the NH DOT staff. After the audience instantly answers them, the results will be immediately posted for all to see and discuss.

In 2013, the NH DOT will review and update the NH Ten-Year Transportation Plan, with assistance from the regional planning commissions. According to the NH DOT, transportation excellence in New Hampshire is fundamental to the state's sustainable economic development and land use, enhancing the environment, and preserving the unique character and quality of life. We agree, and encourage you to attend and participate. Information about the Balanced Scorecard may be found at: <http://www.nh.gov/dot/org/commissioner/balanced-scorecard/index.htm>.

All meetings are open to the public. For additional information, please contact the LRPC at 279-8171 or lrpc@lakesrpc.org.

A G E N D A

- 6:00 pm **WELCOME AND INTRODUCTIONS/ *Stanley Bean, Jr.*** LRPC Chairman
Approval of the Minutes of the September 24, 2012 LRPC Commission Meeting (*enclosed*).
Yes _____ No _____ Amended _____
- 6:10 **THE NH DEPARTMENT OF TRANSPORTATION BALANCED SCOREBOARD AND AUDIENCE PARTICIPATION/ *Executive Office: Craig Green***, Assistant Director Project Development, ***Fran Buczynski***, Director of Policy and Administration; *Bureau of Planning and Community Assistance: William Watson* Administrator, ***Steve Dubois***, Chief Planning Engineer; and ***Ansel Sanborn***, NH DOT Project Manager
- 7:45 **OTHER BUSINESS**
Adjourn

Light Refreshment Available
(*directions on reverse*)